

QP CODE: G 5316



Reg No :
Name :

M.Com. DEGREE (C.S.S) EXAMINATION, MAY 2021

First Semester

Faculty of Commerce

Core - CM010102 - ORGANISATIONAL BEHAVIOUR

2019 Admission (For Private Candidates)

60971C40

Time: 3 Hours

Weightage: 30

Part A (Short Answer Questions)

Answer any **eight** questions.

Weight **1** each.

1. Describe the objectives of organisational behaviour.
2. How the social environments of an individual influence his behaviour?
3. "Personality is an organised whole, without which an individual has no meaning". Comment.
4. Write a short note on group cohesiveness.
5. Explain the concept of work teams.
6. Define leadership.
7. What is organisational change?
8. Define the term stress.
9. What are the features of stress?
10. Discuss the major components of organizational culture ?

(8×1=8 weightage)


Part B (Short Essay/Problems)

Answer any **six** questions.

Weight **2** each.

11. Identify the key areas of environmental challenges to O.B.
12. What are the elements of perceptual process? Describe the nature of interrelationship among these elements.
13. "Negative reinforcement is used for avoidance learning". Explain.
14. What do you mean by Maslow's Hierarchy of Needs? Do financial incentives increase employee's commitment to organisations? Explain.



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15. Distinguish between authority and power.
 16. Describe the components of transformational leadership
 17. What are the different types of changes? Explain in detail the types of changes.
 18. Explain the major sources of conflict.

(6×2=12 weightage)

Part C (Essay Type Questions)

Answer any **two** questions.

Weight **5** each.

19. Critically evaluate the models of O.B.
20. Compare and contrast Alderfer's ERG Theory, Vroom's Expectancy Theory and Edwin Locke's Goal Setting theory of Motivation.
21. Describe transactional analysis and its significance.
22. List out the different methods adopted for stress management for reducing the level of stress.

(2×5=10 weightage)

