M.Com. DEGREE EXAMINATION, MAY 2021

Second Semester

Faculty of Commerce

Paper VII—HUMAN RESOURCE MANAGEMENT

[Private Registration (2014–2018) Supplementary/Mercy Chance (Non-CSS)
Private Registration (2004–2011) Admissions Special Mercy Chance (Non-CSS)]

Time : Three Hours

Maximum : 75 Marks

Section A

Answer all questions.
Each question carries 2 marks.
Answers not to exceed half a page.

1. State the objectives of manpower planning.
2. What is human resource audit ?
3. What is job specification ?
4. State the principles of QWL.
5. What are the components of stress ?
6. What are the need for training ?
7. State the objectives of KILA.
8. What is intra-group behaviour ?
9. Describe the term TQM.
10. Distinguish between Induction and Placement.

(10 × 2 = 20 marks)

Section B

Answer any five questions in about a page.
Each question carries 5 marks.

11. What is job analysis ? What are the process of job analysis ?
12. What are the approaches of job design ?
13. Distinguish between Motivation and Morale.
14. What are the various types of training ?
15. Briefly explain the selection procedure.
16. Explain the concept of HRD and its process.

Turn over

17. Briefly explain the challenges in HRM.

18. Discuss the recent trends in HRM employees for lease.

<div align="right">(5 × 5 = 25 marks)</div>

Section C

Answer any **one** *question in about* **four** *pages.*
The question carries 10 marks.

19. Define Training. Discuss the various methods of training which used for training the operative employees.

20. Discuss the various methods of performance appraisal. Also state the requirement of an effective performance appraisal programme.

<div align="right">(1 × 10 = 10 marks)</div>

Section D

Answer any **one** *question.*
The question carries 20 marks.
Answer should not exceed **five** *pages.*

21. Human Resource Management is a basic management function pertaining to all levels and all types of management. Discuss.

22. Critically discuss the various sources of recruitment of an employee.

<div align="right">(1 × 20 = 20 marks)</div>