



QP CODE: 22103330

Reg No	:	

Name :

B.COM DEGREE (CBCS) REGULAR / IMPROVEMENT / REAPPEARANCE EXAMINATIONS, OCTOBER 2022

Second Semester

Core Course - CO2CRT21 - BUSINESS MANAGEMENT

(Common to all B.Com Degree Programmes)

For Regular Candidates: 2019 Admission Onwards For Private Candidates: 2021 Admission Only

FB488CF4

Time: 3 Hours Max. Marks: 80

Instructions to Private candidates only: This question paper contains two sections. Answer SECTION I questions in the answer-book provided. SECTION II, Internal examination questions must be answered in the question paper itself. Follow the detailed instructions given under SECTION II

SECTION I

Part A

Answer any ten questions.

Each question carries 2 marks.

- Write a short note on management as a human process.
- 2. What is supervision?
- 3. What is meant by single use plans?
- 4. Give an example of horizontal coordination.
- 5. What is meant by staffing?
- 6. What do you understand by levels in the organisation?
- 7. Write a short note on recruitment.
- 8. Direction facilitates change. Do you agree?
- 9. Mention any four advantages of trait theory.
- 10. When and by whom was Quality Circle developed?
- 11. What is meant by BPR?



12. When should Kaizen be used?

 $(10 \times 2 = 20)$

Part B

Answer any **six** questions. Each question carries **5** marks.

- 13. Write short note on interpersonal roles of a manager.
- 14. State the barriers to effective planning.
- 15. Evaluate measures for making MBO effective.
- 16. Explain the characteristics of organisation chart.
- 17. State the benefits of decentralisation.
- 18. Explain the functions of leadership.
- 19. What are the methods of motivation?
- 20. What is budgeting? Explain the types of budgeting.
- 21. Write short notes on the techniques of TQM.

 $(6 \times 5 = 30)$

Part C

Answer any **two** questions.

Each question carries **15** marks.

- 22. Explain the contribution of Henry Fayol towards management.
- 23. "Planning is looking ahead and control is looking back". Comment.
- 24. Critically examine the line and staff authority concepts with the help of a few examples.
- 25. "Control cannot be exercised without planning". Elaborate

 $(2 \times 15 = 30)$