Reg No　　:　　....................

Name　　:　　....................

M COM DEGREE (CSS) EXAMINATION, APRIL 2023

First Semester

CORE - CM010102 - ORGANISATIONAL BEHAVIOUR

M.COM FINANCE AND TAXATION, M.COM FINANCE AND TAXATION (SF),M.COM MARKETING AND INTERNATIONAL BUSINESS (SF),M.COM MANAGEMENT AND INFORMATION TECHNOLOGY (SF)

2019 ADMISSION ONWARDS

68162F04

Time: 3 Hours　　　　　　　　　　　　　　　　　　　　　　　Weightage: 30

Part A (Short Answer Questions)

*Answer any **eight** questions.*

*Weight **1** each.*

1. Examine the role of organisational behaviour in an organisation.

2. Explain how O. B. is related with sociology.

3. Write a note on collegial model of O.B.

4. Write a note on 'Complex Man'

5. Family and social groups shape a person's personality through the process of socialization and identification. Explain.

6. Explain any four characteristics of Motivation.

7. Explain trait theory leadership

8. Explain the strategies of change.

9. What are the features of organisational development?

10. What is conflict management?

(8×1=8 weightage)

Part B (Short Essay/Problems)

*Answer any **six** questions.*

*Weight **2** each.*

11. What do you understand by the term 'Values'? How Values differ from Attitudes?

12. According to Equity theory how might an individual who is overpaid feel and behave? What might such a person do to alleviate this inequity?

13. Describe the group decision making techniques.

14. Analyse the different types of teams.

15. Explain the qualities of a good leader

16. Define the term organisational change. List out the features of organisational change.

17. What are the main objectives of organsiational development?

18. Explain the importance of organizational culture.

<div align="right">(6×2=12 weightage)</div>

Part C (Essay Type Questions)

Answer any **two** *questions.*

Weight **5** *each.*

19. Perception is a process consisting of many sub processes. Explain

20. Describe transactional analysis and its significance.

21. Discuss the various factors influencing group behaviour.

22. List out the different methods adopted for stress management for reducing the level of stress.

<div align="right">(2×5=10 weightage)</div>