



23003353

QP CODE: 23003353

Reg No :

Name :

M COM DEGREE (CSS) EXAMINATION, APRIL 2023

First Semester

Master of Commerce & Management

**CORE - CM020102 - HUMAN RESOURCE MANAGEMENT AND ORGANISATIONAL
BEHAVIOUR**

2019 ADMISSION ONWARDS

320B2575

Time: 3 Hours

Weightage: 30

Part A (Short Answer Questions)

*Answer any **eight** questions.*

*Weight **1** each.*

1. What is meant by HR Policies?
2. What is meant by HR planning?
3. What is meant by Orientation?
4. What do you mean by non-directive counselling?
5. Evaluate assesment centre as a method of performance appraisal.
6. OB envisages a humanistic orientation.' Explain
7. What is Extrovert Personality?
8. What is self actualisation?
9. What do you mean by group cohesiveness?
10. Briefly explain self managed teams.

(8×1=8 weightage)

Part B (Short Essay/Problems)

*Answer any **six** questions.*

*Weight **2** each.*

11. Explain the benefits of Job Description.
12. Differentiate between HRM and HRD.





13. Differentiate between job evaluation and performance appraisal.
14. Differentiate between organisational theory and organisational behaviour.
15. What is meant by model of Complex Man and examine the basic assumptions of the model.
16. What is meant by perceptual errors? Briefly explain the types of perceptual errors.
17. Explain the different quadrants of Johari window.
18. Explain the stages in group development.

(6×2=12 weightage)

Part C (Essay Type Questions)

*Answer any **two** questions.*

*Weight **5** each.*

19. HRM and PM are not same.' Discuss
20. Explain the role and impact of TQM and Quality Circle on HRM
21. A negative view towards introduction of office automation which requires significant change in the present work culture of the organisation. What actions must the management take if it wanted to change a specific employee attitude?
22. What are the sources of power? Discuss.

(2×5=10 weightage)