

QP CODE: 23145547



Reg No :

Name :

M COM DEGREE (CSS) EXAMINATION, DECEMBER 2023

First Semester

CORE - CM010102 - ORGANISATIONAL BEHAVIOUR

M.COM FINANCE AND TAXATION, M.COM FINANCE AND TAXATION (SF), M.COM MARKETING
AND INTERNATIONAL BUSINESS (SF), M.COM MANAGEMENT AND INFORMATION
TECHNOLOGY (SF)

2019 ADMISSION ONWARDS

C41F3D92

Time: 3 Hours

Weightage: 30

Part A (Short Answer Questions)

*Answer any **eight** questions.*

Weight 1 each.

1. Discuss the scope of organisational behaviour.
2. State the autocratic model of O.B.
3. What do you mean by perception? Explain its nature.
4. How Instrumentality is explained by Vroom?
5. Explain the uses of Johari Window.
6. Explain the concept of work teams.
7. Define leadership.
8. Define the term stress.
9. What are the features of stress?
10. What do you understand by organisational culture?

(8×1=8 weightage)



Part B (Short Essay/Problems)

*Answer any **six** questions.*

*Weight **2** each.*

11. Discuss the challenges and opportunities of organisational behaviour.
12. What are the characteristics of Human Behaviour?
13. What personality traits are relevant from the point of view of Organisational Behaviour?
14. What do you mean by Maslow's Hierarchy of Needs? Do financial incentives increase employee's commitment to organisations? Explain.
15. Discuss the advantages of group decision making.
16. Studies have enumerated various methods to overcome the resistance to change. Explain in detail the major methods adopted for overcoming the resistance to change.
17. What are the different types of changes? Explain in detail the types of changes.
18. What are the strategies used for managing individual level of stress?

(6×2=12 weightage)

Part C (Essay Type Questions)

*Answer any **two** questions.*

*Weight **5** each.*

19. Discuss the process of Learning. And explain how learning influences an Individual's behaviour?
20. Explain group norms and its types. How do the norms develop?
21. Discuss the theories of leadership.
22. Describe the important stages in organizational conflict.

(2×5=10 weightage)