

QP CODE: 23145675



Reg No :

Name :

M COM DEGREE (CSS) EXAMINATION, DECEMBER 2023

First Semester

Master of Commerce & Management

**CORE - CM020102 - HUMAN RESOURCE MANAGEMENT AND ORGANISATIONAL
BEHAVIOUR**

2019 ADMISSION ONWARDS

2DBB4021

Time: 3 Hours

Weightage: 30

Part A (Short Answer Questions)

*Answer any **eight** questions.*

*Weight **1** each.*

1. State any Four responsibilities of HR Manager.
2. What is meant by Job Rotation?
3. What is meant by Induction Training?
4. State the benefits of EQ.
5. Mention any four advantages of Quality Circle.
6. State briefly the process of behaviour.
7. Differentiate between voluntary and involuntary behaviour.
8. What is intrinsic motivation?
9. Briefly explain adult ego.
10. What is the criticism of behavioural approach?

(8×1=8 weightage)



Part B (Short Essay/Problems)

*Answer any **six** questions.*

*Weight **2** each.*

11. Describe the behavioural factors affecting Job Design.
12. What are the techniques of Potential Appraisal?
13. Explain the principles of HRD.
14. What is organisational behaviour ? Discuss its nature and scope ? What is the necessity of studying this subject?
15. Illustrate Pshyho Analytical Theory of Personality.
16. Illustrate the mechanism of perceptual organisation.
17. Write a short essay on brainstorming.
18. Discuss Likert's system management.

(6×2=12 weightage)

Part C (Essay Type Questions)

*Answer any **two** questions.*

*Weight **5** each.*

19. What is HR policy?. Explain the various types of policies and steps in formulation of policies.
20. As the HR manager of a company, what are the methods that you can use for the performance appraisal of your employees? Briefly explain.
21. What is the essence of Vroom's expectancy model of motivation? Compare the merits and demerits of the theory.
22. What is transactional analysis? Explain its benefits.

(2×5=10 weightage)