



25025260

QP CODE: 25025260

Reg No :

Name :

M.Com DEGREE (CSS) EXAMINATION, MAY 2025

Second Semester

CORE - CM010202 - HUMAN RESOURCE MANAGEMENT

M.COM FINANCE AND TAXATION ,M.COM MANAGEMENT AND INFORMATION
TECHNOLOGY,M.COM MARKETING AND INTERNATIONAL BUSINESS

2019 ADMISSION ONWARDS

03919DB2

Time: 3 Hours

Weightage: 30

Part A (Short Answer Questions)

*Answer any **eight** questions.*

*Weight **1** each.*

1. What do you mean by reference check in selection?
2. What do you mean by orientation?
3. Mention any four qualities of an effective HRD manager.
4. Briefly explain TQM.
5. Explain the process of training evaluation.
6. Explain Transactional Analysis.
7. What is Transfer?
8. Define Industrial Relations.
9. Explain the term 'outsourcing' in the context of human resource management.
10. What are HR Records? Explain the types of HR records maintained in organizations.

(8×1=8 weightage)

Part B (Short Essay/Problems)

*Answer any **six** questions.*

*Weight **2** each.*

11. Discuss the importance of human resource management.
12. Examine the role of training in HRD.
13. Explain the process of mentoring.



14. Differentiate between Organisational development and Management development.
15. Explain the procedure involved in the evaluation of a job.
16. " Worker's participation in management is essential to industrial democracy and socialistic pattern of society". In the light of this statement, discuss the role of worker's participation in management.
17. What are the advantages of Human Resource Accounting?
18. HR audit mainly involves audit of HR policies, HR programmes and HR results. Explain.

(6×2=12 weightage)

Part C (Essay Type Questions)

*Answer any **two** questions.*

*Weight **5** each.*

19. Define HR planning. Why is it necessary? Discuss the various steps involved in it.
20. Define Job analysis . Describe the techniques used for analysing the job.
21. Explain Performance appraisal. Describe the process of Performance Appraisal in an organisational context.
22. Discuss the two types of procedures for redressing the grievances of the employees.

(2×5=10 weightage)