



QP CODE: 21101151

B.COM DEGREE (CBCS) EXAMINATION, APRIL 2021

Sixth Semester

CORE - CO6CRT18 - ADVERTISEMENT AND SALES MANAGEMENT

Common for B.Com Model I Finance & Taxation, B.Com Model I Co-operation, B.Com Model I Computer Applications, B.Com Model I Marketing, B.Com Model I Travel & Tourism, B.Com Model III Computer Applications, B.Com Model III Office Management & Secretarial Practice, B.Com Model III Taxation, B.Com Model III Travel & Tourism, B.Com Model II Computer Applications, B.Com Model II Finance & Taxation, B.Com Model II Logistics Management, B.Com Model II Marketing & B.Com Model II Travel & Tourism

2017 Admission Onwards

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Time: 3 Hours

Max. Marks: 80

Instructions to Private candidates only: This question paper contains two sections. Answer SECTION I questions in the answer-book provided. SECTION II, Internal examination questions must be answered in the question paper itself. Follow the detailed instructions given under SECTION II

SECTION I

Part A

Answer any **ten** questions. Each question carries **2** marks.

- 1. What do you mean by Brand Switch?
- 2. Explain the following terms: a. Local Advertising b. Trade Advertising
- 3. What is meant by humour appeal?
- 4. What is meant by expository copy?
- 5. State 2 objectives of advertising research.
- 6. What is concurrent testing?
- 7. What is meant by sales promotion? Give any two advantages of sales promotion.
- 8. What is meant by quantity-of-offer?
- 9. What do you understand by brand equity?
- 10. Define Personal Selling.
- 11. What is the role of Professionalism in personal selling?



12. What are the qualitative sales objectives?

 $(10 \times 2 = 20)$

Part B

Answer any **six** questions. Each question carries **5** marks.

- 13. Explain the positive impacts of advertising on the society.
 - 14. Explain the key principles and standards of self-regulation in advertising set by the ASCI.
 - 15. Explain the factors considered in the selection of media.
 - 16. Explain the objects of internet advertisement.
- 17. What are the need and importance of measuring the effectiveness of advertising?
- 18. What is DAGMAR model of advertising? What are the steps in purchase according to this model?
- 19. Explain Promotion Mix.
- 20. Explain the drawbacks of Sales Promotion.
- 21. What are the most relevant qualities needed by a sales man in personal selling?

 $(6 \times 5 = 30)$

Part C

Answer any two questions.

Each question carries 15 marks.

- 22. Explain the various types of ethical violations in advertisement.
- 23. Explain advertisement layout. Describe the important elements of advertisement layout.
- 24. Explain the advantages and limitations of measuring the effectiveness of advertising research.
- 25. Depending upon the nature, skill and personality some salesman are more successful than others do you agree? Explain.

 $(2 \times 15 = 30)$